

Appendix 3 Equalities Monitoring

Description	Frequency	Key Findings
RiDO Inward Investment Enquiries	Annual	Reporting date to be confirmed.
Building Control Satisfaction Survey with equality monitoring sent out to Agents/Architects and Developers annually and home owners twice a year.	Bi-Annual	Reporting date to be confirmed.
Development Control. Two annual surveys being conducted 1) neighbours survey (sent to neighbours either side of planning applicant) 2) Survey sent out with all decision notices which we have now replaced with an annual survey. So that is sent to a random selection of applicants and their agents.	Annual	Reporting date to be confirmed. .
Streetpride Connect Learning from Customers Survey.	Quarterly	Quarter 3 data (31.08.10 to 01.12.10) 275 responses analysed. Overall satisfaction levels for race, gender and disability were similar to those who were non disabled and declared their ethnicity as "White British" – 82% and 83% respectively.
Leisure PFI National Benchmarking Survey	Annual	DC Leisure has a contractual obligation to complete an annual user survey at Aston, Maltby and Wath Leisure Centres and Rotherham Leisure Complex using the Sport England National Benchmarking Service (NBS). A survey was completed at each site during November and will report its findings during February. An important element of this survey is measurement of the 'representativeness' of facility users compared with the local demographic profile. The previous NBS survey completed at each site in September 2009 found comparatively good levels of representativeness across most equalities groups compared with facilities in the same 'family group' though there were a number of 'weak' areas, for example low usage by disabled people under 60yrs at Rotherham Leisure Complex. We will be analysing the new survey results when they become available to gauge the impact of Service Improvement Plan measures intended to address user profile gaps.

Description	Frequency	Key Findings
Leisure and Green Spaces Events	Ongoing	Data is collected at all Sports Development and Green Spaces to assess the profile of participants and trends in engagement. General summary for 2010/11 will be included in the 4 th quarter report.